

Subject: Re: Service Request # 1-1615744831

From: "Renee (Cecelia) Shackelford" <renee.shackelford@lacity.org>

Date: 5/13/20, 11:16 AM

To: Albert Lord <albert.lord@lacity.org>, Salvador Rosales <salvador.rosales@lacity.org>, Howard Wong <howard.wong@lacity.org>, Officer Gabe Roybal <38066@lapd.online>, jorge nesta <jorge.nesta@lacity.org>, Luis Moreno <luis.moreno@lacity.org>

CC: Ana Maria Mejia <33682@lapd.online>, Vincent Burditt <vincent.burditt@lacity.org>, Sylvia Lacy <sylvia.lacy@lacity.org>, Janice Murray <janice.murray@lacity.org>

This location has received service on several occasions, at this time we can only perform spot cleanings and ADA compliance. It is on the list to be serviced this week again. Sounds like this is more of an LAPD problem with illegal activities and LASAN will continue to spot clean the area until we are once again able to perform full comprehensive clean ups.

This is scheduled for tomorrow May 14th for a spot cleaning.

Much Appreciated,

Renée
C. Renée Shackelford

PWB Building--SRSSD-Community Services Group (CSG)
City Council Liaison for Council Districts 8, 9, 10, & 11
1149 S. Broadway, 5th Floor (Mail Stop 521)
213.485.3023 T / 213.485.2961 F / 213.590.8561 C
Renee.Shackelford@lacity.org

"Service doesn't have to be big and grandiose to be meaningful and make a difference."

Cheryl A. Esplin



www.lacitysan.org
www.facebook.com/lacitysan
www.twitter.com/lacitysan

On Wed, May 13, 2020 at 10:15 AM Albert Lord <albert.lord@lacity.org> wrote:

FYI

Albert Edmund Lord III
Deputy
Office of City Council President Emeritus Herb J. Wesson Jr.
Council Member 10th District
1819 S Western Avenue
Los Angeles, CA 90006

(323) 733-8233

albert.lord@lacity.org

www.herbwesson.com

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----- Forwarded message -----

From: **Sandy Richardson** <sandyrichardson01@yahoo.com>

Date: Wed, May 13, 2020 at 10:06 AM

Subject: Re: Service Request # 1-1615744831

To: San Call Center <san.callcenter@lacity.org>

Cc: Albert Lord <albert.lord@lacity.org>, DOT Western District
<ladot.westerndistrict@lacity.org>

Shamara:

Thank you and I'm aware of the, Municipal Code 56.11, "the order to "balance the needs of the residents and public at large to access clean and sanitary public areas" the city could, "without prior notice," impound, "temporarily move personal property, whether attended or unattended."

These individuals start from 3- 10 everyday; they congregate doing drugs. etc. There is a Laundromat (business) across the street; whom have also complained to the City and asked for assistance regarding all the activity and nothing has be done; they felt ignored; so they stopped.

Meanwhile the community, our neighbors are neighborhood has to subjected to this! its unacceptable on all levels.

However, this has been ongoing Nuisance Homeless abatement/encampment for months; since last year. The Service Request#1-1615744831 has been closed. and your still a pending homeless encampment investigation for this location for service request #1-1587919131 which was investigated by the Councilman's office.

This area is not meant for human habitation by this abandoned commercial building.property. This abatement should have been enforced since last year (2019) to avoid it getting out of hand; especially with this pandemic.

On Wednesday, May 13, 2020, 09:19:05 AM PDT, San Call Center <san.callcenter@lacity.org> wrote:

Good morning

I am one of the supervisor here with Sanitation. We have forwarded your request to the Care Team assigned in your council district. I just sent you an email regarding this matter. The care team closed the SR for 2600 Victoria because there is already a open pending SR for 4450 Adams. They are aware of your complaint. They must follow the guideline set in Municipal code 56.11. When they reply to my email, I will advise you with the findings. Thank you for your patience.

Shamara-Supervisor



Image
result for

Customer Care Division
(800) 773-2489 www.lacitysan.org

On Wed, May 13, 2020 at 8:55 AM Sandy Richardson <sandyrichardson01@yahoo.com> wrote:

Diana:

Investigation?

It's quite apparent this has been on-gong since last year. Its only getting worse.

Why was the other request closed, when it's the same affected area.

Please explain.

The councilman's office is aware and also taken photographs upon their visit and the LAPD Regional Officer Mejia was also contacted regarding this matter.

Who is the point of contact on this request in your Sanitation Department?

Meanwhile, this is what the community has to be exposed too?! This is a serious nuisance and this homeless encampment #1-1587919131 should have been removed; especially with the COVID-19 pandemic.

On Wednesday, May 13, 2020, 05:03:18 AM PDT, San Call Center <san.callcenter@lacity.org> wrote:

Hi Sandy,

Thank you for contacting LA Sanitation. We're here to help.

As previously stated in prior email, Service Request#1-1615744831 has been closed. There is still a pending homeless encampment investigation for this location. Therefore, please refer to service request #1-1587919131 for all updates.

If you need further assistance, please do not hesitate to contact us 1 800 773 2489.

Sincerely,

Diana

LA Sanitation Customer Care Center

[1-800-773-2489](tel:1-800-773-2489)

We are open 24 hours , 7 days a week.



Image
result for

Customer Care Division

(800) 773-2489 www.lacitysan.org

On Tue, May 12, 2020 at 6:15 AM Sandy Richardson <sandyrichardson01@yahoo.com> wrote:

It was incomplete >>>> not sure why its closed!?.

This nuisance homeless abatement is very present at 2600 S Victoria at the building at 4450 W Adams Blvd.. its debris and trash present.

LAPD may need to assist to remove the individuals.

This has been ongoing for months..

[Sent from Yahoo Mail for iPhone](#)

On Tuesday, May 12, 2020, 1:57 AM, San Call Center <san.callcenter@lacity.org> wrote:

Hi Sandy,

Thank you for contacting LA Sanitation. We're here to help.

Please be advised, even though service request #1-1615744831 has been closed, this location is still pending a homeless encampment investigation.

Therefore, please refer to service request #1-1587919131 for all updates.

If you need further assistance, please do not hesitate to contact us at 1 800 773 2489.

Thank you,

Shareiss



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Customer Care Division
(800) 773-2489 www.lacitysan.org

On Mon, May 11, 2020 at 1:31 PM Sandy Richardson <sandyrichardson01@yahoo.com> wrote:

[Sent from Yahoo Mail for iPhone](#)

On Monday, May 11, 2020, 12:59 PM, Sandy Richardson
<sandyrichardson01@yahoo.com> wrote:

Mr. Lord:

The individuals and nuisance abatement location is still very present..tents
furniture.. still at the location.. I just drove by.. 5/11/20

Why is this closed ??

Address is 2600 S Victoria at the building at 4450 W Adams Blvd.. its debris and
trash present.

[Sent from Yahoo Mail for iPhone](#)

On Monday, May 11, 2020, 12:27 PM, Sandy Richardson
<sandyrichardson01@yahoo.com> wrote:

You as well.. thank you for assisting me through some our
community issues and concerns.

Hopefully they won't return..

On Monday, May 11, 2020, 12:18:35 PM PDT, Albert Lord
<albert.lord@lacity.org> wrote:

Stay safe.

Albert Edmund Lord III
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On Mon, May 11, 2020 at 10:51 AM Sandy Richardson
<sandyrichardson01@yahoo.com> wrote:

Thank you. I'm at work..

On Monday, May 11, 2020, 10:38:14 AM PDT, Albert Lord
<albert.lord@lacity.org> wrote:

Ms. Richardson, FYI

Albert Edmund Lord III
Deputy
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From: <la-sanitation-donot-reply@lacity.org>
Date: Mon, May 11, 2020 at 10:14 AM
Subject: MyLA311: Closed - Homeless Encampment - 4450 W
ADAMS BLVD, 90016
To: <albert.lord@lacity.org>



Your Homeless Encampment request was updated on
05/11/2020 10:14 AM.

Service Request # 1-1615744831

Location: 4450 W ADAMS BLVD, 90016

Status: Closed

This request has been completed.

Recent comments:

Constituent contacted CD10: As of today, nothing has changed

its trash overflowing of Adams Blvd. ... and they're still congregating using drygs; drinking alcohol which has been ongoing for months and this request has been unresolved since last year. Its a nuisance that's only getting worse .. day and night activity.. And since the COVID-19 everything stopped rather than place and enforce the abatement. This is not how our community should be.. and allow this presence. It's awful... Sandy Richardson

You can check the status of your request by

1. Visiting <https://myla311.lacity.org>
2. Using the mobile app from [Google Play](#) or the [Apple Store](#)
3. Contacting LA Sanitation with your service request number

Email : san.callcenter@lacity.org

Telephone : (800) 773-CITY

TTY : (213) 473-4112

LASAN Customer Care Center is open 24/7.

